Case Study

How faytech partnered with **Global Healthcare Exchange (GHX)** to provide a turnkey solution for check-in at health care facilities.

Introduction

Global Healthcare Exchange (GHX) is the largest credentialing provider in healthcare systems throughout the U.S. By automating key business processes and translating evidence-based analytics and data into meaningful action, GHX is helping the healthcare ecosystem to move faster, operate more intelligently and achieve greater outcomes. With the support of GHX, healthcare organizations have removed billions of dollars of wasteful healthcare spend. faytech has partnered with GHX to provide a turnkey solution for check-in at health care facilities. faytech sells standard and custom touch interfaces with check-in / badge scanning functionality primarily in the form of self-standing kiosks.

The Vendormate Kiosk Solution

The Vendormate Kiosk is the only integrated mobile app and kiosk solution that overlays infection control with credentialing requirements to allow for improved facility safety and security. With the Vendormate Kiosk, organizations can create safer spaces for patients, providers, visitors and vendors while reducing risk. Vendormate operates the industry's largest credentialing network of providers and suppliers, connecting more than 180,000 representatives and more than 5,000 provider locations. Every year, more than 2.6 million badges are issued through Vendormate, giving the company unique insights on effectively addressing ongoing needs for patient and staff safety and security.

GHX was looking for a interactive kiosk solution to ensure the following:

- A safe, fast and efficient check-in system to be used for health care facilities
- Touchless kiosk using QR technology, for contact-free operation
- Built-in Covid-19 safety practices, ensuring the prioritization of safety and health
- Kiosk solution that works perfect in combination with an integrated mobile app to have credentialing requirements set in place

The Vendormate Kiosk

Housing: Customized White Aluminum Housing
Mounting: Stable free-standing Aluminum Stand
Display: faytech's 10.1" / 13.3" Capacitive Touch PC (optically bonded)

Additional Peripherals:
- Integrated Thermal Sensor
- QR code reader
- Badge Printer
- Customized Stand

Features / Functionalities:
The Vendormate Kiosk allows for faster, efficient contact-free check-in through:

- A touchless kiosk using QR code technology
- Built-in COVID-19 safety practices including an integrated thermometer for a one-stop, safer access point
- Geo-location services via the integrated mobile app that sense when a vendor representative arrives and sends a reminder to check out
- Plug-and-play installation with remote Kiosk management to help streamline monitoring and troubleshooting, enabling hospital staff to focus more on patient care



Impact

Even once the pandemic has been contained, healthcare-associated infections will continue to pose a serious threat to health systems and their patients, impacting an estimated two million patients and costing U.S. hospitals between $28 billion and $45 billion annually, according to CDC data. Vendormate Kiosk will soon introduce new Visitor Management capabilities to provide a single solution for vendor and visitor badging. This cloud software upgrade will offer three modes: vendor management badging only, visitor management badging only or combined capabilities.

For more information on GHX's suite of world-class, cloud-based supply chain solutions, visit www.ghx.com and The Healthcare Hub.

German Engineering – Asian Manufacturing – Local Services

faytech specializes in the design, development, manufacturing and marketing of **Touchscreen Monitors** and **Touchscreen PCs**, while also providing Optical Bonding and **Antimicrobial Coating services**. With its roots in Germany, faytech today sells and supports Touch Monitors and Touch PCs on a worldwide basis. faytech offers German engineered products, manufactured in Asia with local service.